

Trouble Shooting

Fault	Causes	Remedies
Unsuccessful ignition	Lack of water flow, or Lack of gas supply, or Insufficient power	Open cold water tap And/or turn on gas supply And/or replace batteries.
	Flat batteries	Replace the batteries
	Gas pipe is full of air	Turn tap off and on.
	Lack of gas supply (less than 0.3 bar)	Replace the LPG bottle or regulator on bottle.
Heater does not start	Water inlet filter is clogged	Clean the filter
Flame goes out during operation	Gas cock is half open. Gas pressure is too low. Batteries are flat. Lack of water flow and pressure.	Turn the gas bottle on fully. Replace battery Check your water supply.
If water heater lights and is immediately extinguished	Lack of water pressure and supply.	Check your water supply. Check water filter. Ensure your water supply is to the specifications displayed on data label on water heater or in the manual.
Abnormal flame and smell	Blocked burners caused by creepy crawlies.	Deliver it to the nearest authorised service center.
	Lack of air supply.	
	Blocked exhaust outlet.	Check your flu system.
<i>For any other issues please contact your water heater supplier.</i>		